Headteacher: Mr Brian McNally, MA, BSc (Hons), NPQH.

Address: Haslingden Road, Rawtenstall, Rossendale, Lancashire, BB4 6SJ

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# The SIMS Parent app – easy access to important school information

We have a convenient way to share information with you about your child's school life, our parent app.

You can access the system from a smartphone, tablet or PC – anytime, anywhere.

What will you find in the SIMS Parent app:

- School term dates, timetable, attendance and contact details available at the click of a button.
- Your child's school report and grade cards.
- Access to update your contact details, so we always have the most up-to-date information in case of emergency.
- If you have more than one child at school, you will have access to information for all your children, from the same app.

The information that you receive through the app will help you to stay up-to-date with your child's school life as well as support your child's development and progress.

# Signing up to the SIMS Parent app

The SIMS Parent app allows ready access to the information we hold in the database. It benefits from 'single sign-on' meaning it is very easy to use if you have an account with Google, Microsoft, Twitter or Facebook, and it will allow immediate access to data such as attendance records on mobile devices or your computer at home.

## Getting started with the SIMS Parent app

- 1. We will send you an activation email, simply click on the link from your tablet, PC or smartphone to activate your account.
- 2. You can then login using your normal Facebook, Twitter, Google or Microsoft username and password.
- 3. From your smartphone or tablet, download the app from the Google Play or Apple App store search for SIMS Parent.
- 4. From a PC or Windows phone, login online at www.sims-parent.co.uk

Full instructions for logging onto the app are included when you join the school and you will also receive an email with an invitation to sign up.



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Please note that your activation email is unique to you and should not be used by anyone else. If you require an additional login then please contact the school. Your activation email will expire after 14 days if it is not used, please contact the school if you require a replacement after this date.

# **Collecting data about pupils**

Apart from its ease of use, a key reason we use this app is to ensure we follow the General Data Protection Regulation (GDPR), which puts a clear obligation on us to ensure that we avoid data breaches. The SIMS Parent Privacy Statement sets out the commitment of the company to protect this personal information. This is available to view on our school website.

The function of updating or adding contact and emergency data is available through the app to any parents or guardians who live at same address as the child involved. At the moment, it is not possible for parents who are not resident at the same address as the child to access this function. In this situation, parents are advised to submit changes, as is currently the case, via contacting the school. Of course, functions such as attendance information are available to all those with parental responsibility, regardless of whether they live at the same address as the child or not.

#### **Reports**

An important feature of the app is that it allows you to access your child's reports and grade cards electronically as soon as they are published. You will receive an email when any reports become available, reminding you to check the app.

### Questions

We very much hope you will enjoy using the SIMS parent app and appreciate its functionality to access the data we hold on your child. If you have any concerns about getting onto the app, or would like to comment on its day to day use, please do not hesitate to get in touch with us via the school email address, office@allsaintshigh.lancs.sch.uk and state 'SIMS app' and child's name and class in the subject line.